

Eugene Police Department Commendations

August 2018



The Eugene Police Department received 28 commendations from citizens in August, 2018. Below is a sample of those commendations.

- Officers were commended by a citizen for the professionalism displayed during their response to a 'Dispute' call for service. The citizen expressed their regret for taking up the officers' time and the "inconvenience" caused by the call. The citizen commented, "All three of you were professional, very kind to us, listened and genuinely wanted to help us resolve the problem."
- A citizen commended officers for their promptness in helping a young homeless boy in the downtown area. The citizen witnessed and had reported the boy crossing the street multiple times without any adult supervision prior to the police arriving. The citizen commented, "They literally got their in like sixty seconds from the time that I called. I was so impressed. I just want to say thank you for working hard!"
- Officers were commended by a family for the way they handled a 'Disorderly Subject' call for service involving the citizen's mother, who suffers from Alzheimer's disease. It was a very difficult situation for the family. One of the family members commented, "They were just really kind. They were so supportive."
- An officer was commended by a citizen for the compassion displayed when the officer responded to a 'Disorderly Subject' call for service, where the citizen had been threatened by someone that was unstable. The citizen was impressed with the response time to the location and felt that the officer generally cared about what had taken place. The citizen commented, "He was just incredibly professional, very personable and friendly. It was a pleasant experience."
- Officers were commended by a citizen for their professionalism when they were called to a local business to deal with a patron that was experiencing a mental health episode. The citizen works at the location and felt the officers showed great compassion in getting the patron the assistance they needed. The citizen commented, "They handled it so professionally. I was very, very impressed."
- A citizen commended an officer for the "amazing experience" they had during their ride-along with the officer. The citizen commented, "His communication skills were excellent, as he explained where we were going, what was going to

happen, and instructions to me. Life as a policeman in a patrol car is complicated. (Officer's name) is a great connection between the community and the police department."

- Officers were commended by a citizen for their professionalism and compassion the citizen witnessed during an incident involving a driver under the influence of intoxicants. The citizen commented, "(Officers' names) were excellent in their handling of a suspected DUI driver and his child. Although the suspect was arrested, he was treated with dignity and compassion and officers were thoughtful and flexible in how they went about making sure that his child was cared for while her father was in custody."
- A citizen sent a 'Thank You' card to commend officers for their efforts in locating their father-in-law, when he was reported as missing from an assisted living facility. The citizen commented, "On behalf of my wife and myself, we want to personally thank you and your police officers. Please know that we respect and appreciate everything you do!"
- Officers were commended by a citizen for the professionalism that was displayed when responding to a 'Dispute' call for service involving the citizen's step-daughter. Officers had to enter the citizen's residence to locate the step-daughter, who was the victim of an assault. The citizen commented, "I just really thought

they did a good job. I appreciated the way they handled the whole situation."

- A citizen commended the department for their increased patrol efforts in the downtown area. The citizen commented, "I just wanted to send a THANK YOU your way. As you know, the transient and loitering issues downtown have been horrendous in recent months. This has impacted our businesses, and caused the corporate staff to be hypervigilant by being downtown frequently to protect our staff. We truly appreciate all of the City's recent efforts to aid in this problem. Just wanted you to know that the efforts to clean up downtown do not go unnoticed. Many thanks!"
- Officers and call-takers were commended by a citizen for their response to multiple burglaries at their business. The citizen commented, "This was the second time in a month I have had to call in regarding burglars on our site. We have a lot of opportunistic crime in this area so putting the pressure on these people by seriously responding as you have done goes a long way in getting the word out that the area is not safe for them to operate in. I would be remiss to not mention the 911 operators in both calls as they were professional and personable in their handling of the calls. They communicated what was going on in a manner that gave me confidence that help was on the way."